

8. **Interview Preparation:** If you need to go for a personal interview, we will do the following:
 - a) Review any additional documents requested by the Visa Officer;
 - b) Let you know what other evidence may help your case.
 - c) Let you know what to expect at the interview.
 - d) Let you know what questions you are likely to be asked.
9. **Interview Follow Up:** After the interview, the Visa Officer may decide that you pass; you fail; or that more information is needed. We will follow up with your file, and if there is any further evidence, we will work with you to submit it.
10. **Medical Issues:** If you or your dependents have a serious medical problem, your whole family may be disqualified. There's often a way to deal with this, and we'll advise you of your best course of action.
11. **Criminal Inadmissibility:** You or your dependents may have had a criminal conviction which could disqualify you. Sometimes, even being suspected of criminal activities may make you inadmissible. We'll review your situation to see if you are eligible apply for "Rehabilitation", which would allow you to immigrate.
12. **Visa Issuance:** Once your visas have been issued, we check:
 - a) The visas, to ensure all the personal details are correct; if a name, or birth date is wrong, this may pose problems when you try to land in Canada.
 - b) Advise you as to the expiry date. It is essential that you land before the expiry date, or you may have to apply all over again.
 - c) Any change in marital status or family members. For example, if you have a baby after you apply and before you land in Canada, you **MUST** have a visa issued for the baby, or else you could jeopardize the validity of all of the visas.
13. **Landing Advice:** After your visa has been issued, we'll give you practical advice such as:
 - a) Where to go to "land" with your Canadian Immigrant visas;
 - b) What you need to prepare prior to arriving at the Canadian Border to land; and
 - c) Landing procedures at the border.
14. **Refusals:** After your interview, the Visa Officer may decide to refuse your case. In that case, we can do the following:
 - a) In some cases, we can request an review of the Visa Officer's decision by another Officer, usually the manager of the Visa Office.

- b) Appeal the case to Federal Court. Visa officers make mistakes, and many decisions of visa officers appealed to Federal Court are overturned.